Ceramics Warranty

Basins, WCs & bidets

SCOPE

- Valid for Lusitania Casa ceramic sanitaryware: wall-hung and back-to-wall WCs, one- and two-piece toilets, ceramic wash basins, countertop, wall-mounted and pedestal basins, and bidets.
- Under normal residential and commercial use, the ceramic body will be free from manufacturing defects, cracks and structural failure.

WARRANTY PERIODS

Ceramic WCs, wash basins and bidets	**5 years**
Toilet seats and covers	**1 year**
Flush mechanisms (if supplied)	**1 year**

WHAT IS NOT COVERED

- Improper installation or handling.
- Transport or site damage after delivery.
- Impact, abuse, misuse, negligence or vandalism.
- Unsuitable cleaning products or chemicals.
- Accidents, alterations or unauthorised repairs.
- Normal wear and tear.
- Building settlement, structural movement or improper support.
- Improper storage before installation.

CLAIMS

- The warranty runs from the date of purchase, applies to the original purchaser and is not transferable.
- Lusitania Casa is not liable for removal, installation, repair or replacement labour, or for incidental or consequential damage.