Brassware Warranty

Mixers, showers & accessories

SCOPE

- Valid for Lusitania Casa brassware: sink mixers, basin mixers, shower mixers, concealed and exposed shower systems, shower heads, hand showers, shower arms and associated accessories.

WARRANTY PERIODS

Mixer and shower body	**5 years**
Surface finishes (chrome, PVD, galvanic and painted) against peeling or fading	**2 years**
Cartridges, flexible hoses and screws	**1 year**

WHAT IS COVERED

- Casting defects or porosity.
- Defects in cartridges and valves under normal use.
- Defects in seals and O-rings.
- Chroming and other finish defects, excluding incorrect maintenance.
- Defective parts are repaired or replaced free of charge, without labour or parts cost to the buyer.

WHAT IS NOT COVERED

- Normal wear, or damage caused by excessive limescale.
- Surface damage from unsuitable cleaning materials or practices.
- Incorrect installation, improper use, drops, impacts or lack of frost protection.
- Damage during transport, or from testing and functional checks.
- Poor repairs or maintenance, tampering, or non-original spare parts.
- Finish wear caused by harsh environmental conditions or inadequate cleaning.

INSTALLATION CONDITIONS

- Water pressure between 1.5 and 5 bar; difference between hot and cold no more than 3 bar.
- Water temperature no higher than 70°C.
- Install filters upstream and flush the plumbing before connecting.

- For built-in units, carry out a hydraulic leak test before finishing the wall.
- Do not use plumbing components to ground electrical systems.

CLAIMS

- The warranty runs from the invoice date, applies to the original purchaser and is not transferable.
- Proof of purchase and installation by a qualified professional may be required.
- Lusitania Casa is not liable for removal or installation labour, or for incidental or consequential damage.