Care & Maintenance Guide

Brassware & ceramics

BRASSWARE — DAILY CARE

- Clean daily with a soft cloth and water only, then dry immediately to avoid permanent limescale.
- Hard water leaves marks as it evaporates — always dry the product after use.
- Remove toiletries and chemical residue straight away with a soft cloth and water.
- Apply spray soap to a cloth first — never directly onto the product.

BRASSWARE — WHAT TO AVOID

- Detergents, solvents, chemicals, alcohol, chlorine-based products, acids, bleach or household disinfectants.
- Abrasive sponges and metal pads of any kind — they permanently damage shine and satin finishes.

BRASSWARE — PERIODIC MAINTENANCE

- Clean the product filters and any upstream filters to clear limescale.
- Gently rub shower nozzles by hand and clean the aerator filter regularly.
- Use showerheads at least once every 5 days to prevent limescale build-up.
- Check water hardness; install filters where limescale is high.
- Drain the system during absences longer than 24 hours.

CERAMICS — DAILY CARE

- Clean with a soft cloth or non-abrasive sponge, water and a mild pH-neutral soap.
- Dry after cleaning to prevent watermarks, especially in hard-water areas.
- Wipe away cosmetics and chemical residue promptly to protect the glaze.

CERAMICS — WHAT TO AVOID

- Scouring pads, powders and scrubbing brushes, which scratch and dull the glaze.
- Strong acids, bleach or ammonia-based cleaners.
- Dropping heavy or hard objects into basins, WCs or bidets.

INSTALLATION

- Ensure every ceramic piece is fully supported as specified — poor support causes stress cracks over time.
- Store products flat on a padded surface before installation.